Andy Heath Managing Director Merseyrail



Your New Trains

- Commissioned by Merseytravel
- Trains will be owned by the taxpayer
- Influenced by focus groups
- Operated by Merseyrail
- Maintained by Stadler



Features

- 50% more passengers
- Twice as many high quality CCTV cameras, live streamed
- WiFi even in tunnels
- Pioneering sliding step
- USB charging ports at all seats
- Modern, spacious and bright
- Shorter journey times



Journey Times

Route	Journey Time Reduction
Chester - Liverpool Central	00:05
West Kirby - Liverpool Central	00:05
Ellesmere Port - Liverpool Central	00:04
New Brighton - Liverpool Central	00:04
Ormskirk - Liverpool Central	00:03
Kirkby - Liverpool Central	00:02
Southport - Liverpool Central	00:05
Southport – Hunts Cross	00:08



Platform Upgrade Work

- Upgrading platforms for the pioneering sliding step
- Affecting one part of the network at one time
- Short term line closures
- Rail replacement buses
- Work has started on the Ormskirk line
- Loop line during Christmas
- merseyrail.org/itshappening



Delivering For Our Passengers

- Merseyrail will become one of the most accessible networks in the UK
- Merseyrail will remain one of the most staffed stations in the country
- Merseyrail is the most punctual operator in the UK
- Passenger Operator of the Year 2018



What Do You Think?

- Please tell us what you think
- Let us know if you have any questions
- If you'd like to talk to us more
- These are your trains

Thank you

